Harris County Fresh Water Supply District No. 61

www.harriscountyfwsd61.org

Newsletter October 2023

2023 Projects that will be ongoing in the District

Drainage Projects

Harris County FWSD 61 is partnering with Harris County **Precinct 3 and the Harris County Recovery and Resiliency Division to** share the cost of approximately 30 million dollars to fund and finalize the E132 Mitigation Project along with a proposed second phase of related drainage infrastructure improvements in the Barwood and Tower Oaks Meadows subdivisions. The project consists of approximately 8,000 Linear Feet of drainage and detention pond improvements with roadway and storm sewer improvements throughout the area. The projects are designed and managed by Harris County, and are expected to be under construction from 2024 – 2026. The county also owns and maintains the streets, storm sewers and drainage ditches. Harris County FWSD 61 owns approximately 100 acres of detention facilities and over 80 miles of water and sewer lines within the district boundaries. Some water and sewer lines will need to be relocated and or replaced resulting from the proposed projects. More information will become available as we finalize the agreements and the design engineering is complete.

Conservation Tip

If your bill seems high, check your home for leaks. Toilets are the most common culprit. Put a small amount of food coloring in the back tank of the toilet. If the color appears in the bowl, you might need to change the flapper.

Sanitary Sewer Rehab

The District completed our Phase 8 CCTV sanitary sewer project, and is near completion of Phase 10 Rehabilitation. This project was awarded to Texas Pride Utilities. The project consisted of rehabilitating 537 linear feet of 36" sanitary sewer line and 4 manholes. We are currently preparing for construction on Phase 11 Rehabilitation project that ranges in size from 8" to 36".

Automated Metering System

Look for changes coming soon. The District is currently in the process of upgrading its current billing software. The upgrade is part of a new service that will offer our customers a resource to help you better understand and manage your water use. It provides you with a social comparison, helps you track water use, and offers personalized recommendations for the most effective ways to save water. For instance, if your outdoor water use is high, you will see suggestions related to irrigation practices. View your water use in near real-time. Set-up leak, water use, and bill forecast alerts. Get personalized, step-by-step savings tips. We will also use this portal to send communications to customers about water issues, temporary outages, ongoing repair work, and events that affect your service.

Infrastructure Relocation

Because of the TXDOT widening project at the intersection of FM 1960 at N. Eldridge the District has to relocate water and sanitary sewer lines. Persons Services is the District's contractor to complete the relocations. Several thousand feet of piping has to be relocated, along with other related apparatuses. The contractor is making progress in completing the project.

Directors Set Lowered 2023 Tax Rate

On October 11, 2023, the Directors of your water district set the tax rate for 2023 at twenty-six cents (\$0.26) per one hundred dollars of taxable valuation. Reductions began in 1998 and have not increased. Steady development within the district has helped to make these lower rates possible. You can now pay your taxes online by going to our website and click on the Pay Tax Bill link.

North Harris County Regional Water Authority Fee

The North Harris County Regional Water Authority announced that there will not be an increase in 2023, but actually reduced the rate twice. The current rate is (\$3.60) per 1,000 gallons of water, down from (\$4.10). This fee appears each month on your water bill as a separate line item listed as NHCRWAA (North Harris County Regional Water Authority Assessment). It is based on the number of gallons you use monthly and is collected by the district, then sent to the Authority each month. The Authority conducts open meetings on the first Monday of each month at 6:00 PM. Their offices are located at 3648 FM 1960 West, Suite 110, Houston, TX, 77068. Their website is very informative. You can find out more by reading their website, calling their office, and by attending their meetings.

WWW.NHCRWA.COM

North Harris County Regional Water Authority 3648 FM 1960 West, Suite 110 Houston, TX. 77068 (281) 440-3924

Check Out Our Website

You can find us at: www.harriscountyfwsd61.org.

While there, look for important information like due dates, office holiday schedule, water quality information, tips, and ways to contact us.

If You Need to Contact Us....

There are several ways to contact us. Office phones are answered by staff members during office hours. After business hours, if an emergency should arise you can call the office and leave an emergency message. A field operator will return your call promptly. You can also leave a non-emergency message, which will be returned by staff during office hours.

You may email us if you have service requests or billing questions. Our email address is: waterbill@district61.org. Any way you choose to contact us, we will respond.

District Offices
13205 Cypress N. Houston Rd.
Cypress, Texas 77429-3188

Figure Hours M. E 7:30 cm to 5:00

Office Hours - M- F 7:30 am to 5:00 pm except holidays
Telephone – (281) 469-9405

Answered 24 hours. In case of an emergency, follow the prompts to leave a message. An operator on duty will return your call promptly. **Board of Directors** - Regular meetings 2^{nd,} and 4th Wed. each month, **5:30** pm in the District Offices. With the exception of November and December due to Holidays, see website for meeting dates www.harriscountyfwsd61.org.