

HARRIS COUNTY
FRESH WATER SUPPLY DISTRICT #61
13205 Cypress N Houston Rd
Cypress TX 77429-3188
281-469-9405

We have changed our billing software. **You have a new account number.** None of our rates have changed.

If you use your bank's bill pay service, please update your account number on your bank's website.

If you are enrolled in ebill and/or autopay, you do not have to update anything if you want to continue those services. Your water bill will continue to be sent by email and/or will continue to process your payment on the due date. You do not have to update anything if you want to continue services you already had.

If you occasionally use our website to pay your water bill, you will need to enter your new account number and last name. The old account number will not work.

If you have a previous balance on your account over \$29.99, it is due before the current charge's due date. The disconnection information will be printed on the bill message. A separate red disconnection notice will be mailed prior to disconnection. To prevent termination, payment of the previous balance must be received in our office by 8:00 AM on the cut off date.

If you receive a red notice, do not mail your payment. Bring it to our office for immediate credit or pay it on our website. www.harriscountyfwsd61.org. (We will no longer be mailing two delinquent notices each month.)

If service is cut off, the minimum required for service to be reconnected is the previous balance and the reconnect fee.

Please contact our office if you have any questions.

Email: waterbill@district61.org

Phone: 281-469-9405